



Warm Home Discount Broader Group

The Warm Home Discount Regulations (and recent Miscellaneous Amendments) introduced standard criteria for eligibility that all participating suppliers must adhere to. The Regulations set out a compulsory list of benefits – see below - which suppliers must include in their eligibility criteria for Broader Group rebate payments, along with any others chosen at their discretion (subject to Ofgem approval).

Each supplier has a capped amount of funding available and Broader Group discounts are offered on a first come, first served basis.

In order to qualify a consumer **must** be in receipt of one of the following five benefits:

1. Income Support **and either**
 - a) have a child under the age of 5 who ordinarily resides with that person **or**
 - b) receive any one of the following in addition to Income Support:
 - Child tax credit which includes a disability or severe disability element
 - A disabled child premium
 - A disability premium, enhanced disability premium or severe disability premium
 - A pensioner premium, higher pensioner premium or enhanced pensioner premium
2. Income-related Employment and Support Allowance which includes a work-related activity or support component **and either**
 - a) have a child under the age of 5 who ordinarily resides with that person **or**
 - b) receive any one of the following in addition to Employment and Support Allowance:
 - Child Tax Credit which includes a disability or severe disability element
 - a disabled child premium
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
3. Income-based Jobseeker's Allowance **and either**
 - a) have a child under the age of 5 who ordinarily resides with that person **or**
 - b) receive any one of the following in addition to income-based Jobseeker's Allowance:
 - Child Tax Credit which includes a disability or severe disability element
 - a disabled child premium
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
4. Universal Credit and not in work or is self-employed, and on an annual income not exceeding £16,190 **and either**
 - a) in receipt of the limited capability for work element, with or without a work-related activity element **or**
 - b) in receipt of the disabled child element **or**
 - c) have parental responsibility for a child under the age of 5 who ordinarily resides with that person
5. Child Tax Credit by virtue of an award which is based on an annual income not exceeding £16,190 **and either**
 - a) have a child under the age of 5 who ordinarily resides with that person **or**
 - b) receive any one of the following in addition:
 - Child Tax Credit which includes a disability or severe disability element
 - a disabled child premium
 - a disability premium, enhanced disability premium or severe disability premium

- a pensioner premium, higher pensioner premium or enhanced pensioner premium
- c) have parental responsibility for a child under the age of 5 who ordinarily resides with that person

To qualify for the Warm Home Discount Broader Group the child must be under the age of 5 at any point between 1st April 2017 and 31st March 2018.

Suppliers also have discretion to target vulnerable customers they believe should receive a Broader Group rebate; within the WHD scheme's parameters that support should be given to those in fuel poverty or in a fuel poverty 'at risk' group. The criteria outlined in the WHD Regulations provide an indication of the fundamentals for any other criteria developed by suppliers i.e. that the customer has to be both on a low income **and** vulnerable. This can be either low income from benefits (other than those outlined above), or low earned income. Vulnerability can include a wide range of conditions from medical, social or age-related vulnerability. It is for suppliers to determine and be able to show or evidence the vulnerabilities they will include. Ofgem has to be assured or satisfied that customers meeting the criteria will wholly or mainly be people in or at risk of fuel poverty

Participating electricity suppliers

The electricity suppliers and their affiliates participating in the core WHD scheme are:

- British Gas **0800 072 8625** or **0800 294 8604**
 - Sainsbury's Energy **0800 072 8625** or **0800 294 8604**
- Cooperative Energy **0800 093 7511**
- EDF **0800 404 9088**
- E-ON **0800 051 1480**
- First Utility **01926 320 700**
- Npower **0808 172 6999**
- SSE **0800 300 111**
 - Atlantic **0800 300 111**
 - Ebico – Equipower/Equigas **0800 458 7689**
 - M&S Energy **0800 975 4754**
 - Scottish Hydro **0800 300 111**
 - Southern Electric **0800 300 111**
 - SWALEC **0800 300 111**
- Scottish Power **0800 027 2700**
 - Manweb **0800 027 2700**
- Utility Warehouse **0333 777 0777**
- Extra Energy **0800 953 4774**
- Our Power **0808 168 4534**
- Ovo Energy
- Bristol Energy **0808 281 2222**
- Utilita **03303 337442**
- Economy Energy
- Fischer Energy **0800 092 0202**
- Flow Energy
- Spark Energy

Electricity suppliers offering Broader Group schemes

The suppliers offering Broader Group schemes are:

- British Gas **0800 072 8625** or **0800 294 8604**
 - Sainsbury's Energy **0800 072 8625** or **0800 294 8604**
- Cooperative Energy **0800 093 7511**
- EDF **0800 404 9088**
- E-ON **0800 051 1480**
- First Utility **01926 320 700**
- Npower **0808 172 6999**
- SSE **0800 300 111**
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